

# Lean in Health



**GREEN & KASSAB**  
SHARING RISK, DELIVERING SUCCESS

Green & Kassab are a well established and trusted provider of Healthcare Consulting, who have provided hundreds of successful assignment outcomes to a broad range of NHS organisations.

Our approach fundamentally rethinks, and using **Lean Six Sigma** methodology, radically redesigns service processes to achieve dramatic improvements in service performance.

Typically the purpose of our Service Review Process will be to identify short, medium and long term service improvements and cost saving opportunities. We can then work alongside your existing staff to coach and assist in achieving the desired changes and overall service improvement outcomes.

The key objectives of one of our service reviews would be improvement in the processes within the service function under review. Service areas that Green & Kassab have an excellent track record of supporting NHS clients with are;

- Operating Theatres (including day surgery)
- Admin & Clerical (medical secretaries)
- Health Records
- Acute Stroke Services
- Radiology and other diagnostic services
- Pathology
- Out Patients
- Sterile Services

## Green & Kassab aim:

- To provide the Trust with a detailed analysis of costs and a best practice service model for the future provision of its services. The service model will include organisation processes, staffing establishments, skill mix, and equipment.
- To ensure that the preferred model fully delivers the needs of the key stakeholders over time, is robust, efficient, effective and provides real value for money.
- To deliver a report and action plan which describes the preferred solution, and the key steps to ensure successful implementation.

Green & Kassab have the necessary experience and unequalled track record to successfully implement agreed changes and deliver the required outcomes, utilising tried and tested analytical **Lean Six Sigma** methodology.

Our approach is evidence based, multidisciplinary and participative – embracing the views of clinicians, care group/divisional managers, staff, patients and their carers.

Our team has a wealth of experience and expertise in the issues that are currently impacting on the wider Health, Social Care Community.

If you would like to know about how Green & Kassab could further assist you then please contact me:

**Gerry Kassab on**  
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